

OxeStart<sup>2</sup>

...transforming the portal

## Overview

- Drivers for OneStart<sup>2</sup>
- New Concepts and Terminology
- Better Content Publishing Frameworks
- Our Vision
- Demo
- Test Drive

## Drivers for OneStart<sup>2</sup>

- Low user satisfaction - UITS Survey
- Multiple focus groups and usability studies
  - Reduce the number of tabs
  - Better terminology
  - Better organization and removal of redundant content
- Moving to current portal standards
  - JSR-168 / JSR-286
  - WSRP
- Provide future growth opportunities

## **New Concepts / Terminology**

- Limited Number of Top-Level Tabs
- Sections/SubSections
- Content
- Redesigned OneStart Header
- Sidebar

## **Caveat for the presentation**

We are showing sample content only;  
Actual content of all channels will be  
determined by service providers and  
OneStart team with the latter mostly  
providing UI and cross application  
integration advice

## Tabs



- **Consistent tabs**
  - All users will see the same top-level tabs
- **Limit to 5**
  - The number of tabs will not fluctuate
- **Color**
  - Each tab will have its own color
  - This color will extend into the web page

## Tabs

- University - **Information** pertinent to **who you are** at IU
  - Student - grades, financial aid, residential housing information, parking permits, etc.
  - Staff/Faculty - paycheck, benefits, parking permits, open enrollment, etc.

The screenshot shows the OxeStart 2 interface for the University Tab. At the top, there is a navigation bar with the OxeStart logo and tabs for University, Services, Notifications (0), My Groups, and My Zone. A search bar and a logout link are also present. Below the navigation bar, there are buttons for 'set default home', 'create announcement', and 'edit'. The main content area is divided into several sections:

- University Home:** A yellow box containing a message: "This is the default section for the University Tab and so when the University Tab is clicked the user will be taken to this screen. We are seeking good suggestions for default content that would come up right away on the University Tab. Over time we hope to bring real time active content that represents your experience in interacting with the University for business, scholarly, research, and alumni related interactions. To give suggestions for this tab please reply with the 'University' tab name in the subject and send your email to onestart - at - indiana - edu". There is a checkbox labeled "Do not show this announcement again".
- University Home:** A section with the text: "This is the homepage of the University tab." and a link for "MORE INFO: onestart@indiana.edu".
- Human Resources:** A section with a dropdown menu and sub-sections:
  - Benefits Change Connection:**
    - Benefits Change Connection Homepage
    - Life Event Changes
    - Enroll/Change Benefits
    - IU Fee Courtesy Form
  - Retirement/Investment:**
    - Fidelity Account
    - TIAA-CREF Account
    - PERF
- Employee Self Service:** A section with a dropdown menu and sub-sections:
  - Employee Self-Service is Available Anytime **except for** : Monday - Saturday 5:00 am - 6:00 am Sunday 12:01 am - 8:00 am
  - Payroll:**
    - Payroll Direct Deposit
    - View Paycheck
    - View Paycheck History
    - View Payroll YTD Totals
  - Tax:**
    - W-2 Home
    - Duplicate Tax Form Request
  - Benefits:**
    - Benefits Self Service

## Tabs

- Services - **Interactive services** pertinent to **what you do** at IU
  - Email, calendar, Kuali, Oncourse, etc.

INDIANA UNIVERSITY search | logout

Oxestart University Services Notifications (0) My Groups My Zone

set default home create announcement edit

Services Home  
Administrative Systems  
IU Foundation  
Library

Group Quick Links

- › Developer
- › Portal Publishers
- › Training Group

Most Popular

- › Publishing
- › Backdoor
- › My Acknowledged Announcements
- › Admin
- › Employee Self Service
- › Manage My Custom Content

This is the default section for the Services Tab and so when the Services Tab is clicked the user will be taken to this screen. We are seeking good suggestions for default content that would come up right away on the Services Tab. Over time we hope to bring real time active content that represents your experience in interacting with the services provided by Indiana University. To give suggestions for this tab please reply with the "services" tab name in the subject and send your email to onestart - at - indiana - edu

Do not show this announcement again

**Services Home**

This is the homepage of the Services tab.

**MORE INFO:** [onestart@indiana.edu](mailto:onestart@indiana.edu)

turn admin on | contact | help | privacy statement | logout

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## Tabs

- Notifications
  - Any electronic transactions (drop class, hire employee)
  - Action list counter

The screenshot displays the OxeStart 2 web application interface. At the top, there is a navigation bar with the Indiana University logo and the text "INDIANA UNIVERSITY". To the right of the logo, there are links for "search" and "logout". Below this, a secondary navigation bar features the "OxeStart" logo and several tabs: "University", "Services", "Notifications (0)", "My Groups", and "My Zone". The "Notifications (0)" tab is currently selected. Below the navigation bar, there are buttons for "set default home", "create announcement", and "edit".

The main content area is titled "Action List" and includes a sub-header with the "workflow" logo and links for "Preferences", "Refresh Action List", and "Filter". Below this, a table displays the "Action List" with 28 items found, showing the first 10 items. The table has three columns: "Document Id", "Route Status", and "Route Log".

Document Id	Route Status	Route Log
<a href="#">545013</a>	PROCESSED	
<a href="#">545506</a>	EXCEPTION	
<a href="#">545508</a>	EXCEPTION	
<a href="#">545510</a>	EXCEPTION	
<a href="#">545600</a>	EXCEPTION	
<a href="#">545601</a>	EXCEPTION	
<a href="#">545603</a>	EXCEPTION	
<a href="#">545607</a>	EXCEPTION	
<a href="#">545610</a>	EXCEPTION	
<a href="#">545612</a>	EXCEPTION	

On the left side of the interface, there is a sidebar with navigation options: "Notifications Home", "Action List", and "Document Search". Below these are "Group Quick Links" including "Developer", "Portal Publishers", and "Training Group". At the bottom of the sidebar are "Most Popular" links such as "Publishing", "Backdoor", "My Acknowledged Announcements", "Admin", "Employee Self Service", and "Manage My Custom Content".

## Tabs

- My Groups - customized list of sections available to specified groups of users (UIS Developers, UITS Intranet, etc.)
  - Add links to the 'Group Quick Links' menu
- Your OneStart groups will follow you to OneStart<sup>2</sup>

INDIANA UNIVERSITY search | logout

OneStart University Services Notifications (0) My Groups My Zone

set default home create announcement edit

My Groups Home

Group Quick Links

- ▶ Developer
- ▶ Portal Publishers
- ▶ Training Group

Most Popular

- ▶ Publishing
- ▶ Backdoor
- ▶ My Acknowledged Announcements
- ▶ Admin
- ▶ Employee Self Service
- ▶ Manage My Custom Content

### My Groups Tutorial

The 'My Groups' tab provides you with access to any specialized sections in OneStart that you have access to. For example, sections may be created for business students, student advisors, Oncourse developers, etc...

Section	Description	Contact Email	Action
<a href="#">Business Students</a>	Access to Business Student Services	kellyschool@indiana.edu	<a href="#">Remove Quick Link</a>
<a href="#">Oncourse Developers</a>	Access to Oncourse Developer Services	oncourse@indiana.edu	<a href="#">Add Quick Link</a>
<a href="#">Student Advisors</a>	Access to Student Advisor Services	studentadv@indiana.edu	<a href="#">Remove Quick Link</a>

If your list does not contain any sections, it means that you are not part of any group that has provided specialized sections in OneStart.

Do not show this announcement again

### My Group Pages

Section	Description	Contact Email	Action
<a href="#">Developer</a>	The Developer My Group Page	onestart@indiana.edu	<a href="#">Remove Quick Link</a>
<a href="#">Portal Publishers</a>	The Portal Publishers Section	onestart@indiana.edu	<a href="#">Remove Quick Link</a>
<a href="#">Training Group</a>	This is an example group page	onestart@indiana.edu	<a href="#">Remove Quick Link</a>

turn admin on | contact | help | privacy statement | logout

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## Tabs

- My Zone - personalization
  - Add links to the 'My Preferred Content' menu
  - Create personalized sections

The screenshot displays the OneStart 2 user interface. At the top, the Indiana University logo and 'INDIANA UNIVERSITY' text are visible on the left, and 'search | logout' on the right. Below this is the 'OneStart' header with navigation tabs: 'University', 'Services', 'Notifications (0)', 'My Groups', and 'My Zone'. The 'My Zone' tab is active. In the top right of the main content area, there are buttons for 'set default home', 'create announcement', and 'edit'. The left sidebar contains sections for 'My Zone Home' (with a 'test' link and '[ Add a Section ]' button), 'Group Quick Links' (Developer, Portal Publishers, Training Group), 'Most Popular' (Publishing, Backdoor, My Acknowledged Announcements, Admin, Employee Self Service, Manage My Custom Content), and 'My Preferred Content' (Employee Self Service, Human Resources, My Finances). The main content area features three sections: 'Manage My Preferred Content' with a table, 'My Acknowledged Announcements' (empty), and 'Manage My Custom Content' (with a 'Create new Custom Content' link and explanatory text). At the bottom, there are links for 'turn admin on | contact | help | privacy statement | logout' and a footer with copyright information and the OneStart logo.

INDIANA UNIVERSITY search | logout

OneStart University Services Notifications (0) My Groups My Zone

set default home create announcement edit

My Zone Home  
test  
[ Add a Section ]

Group Quick Links

- Developer
- Portal Publishers
- Training Group

Most Popular

- Publishing
- Backdoor
- My Acknowledged Announcements
- Admin
- Employee Self Service
- Manage My Custom Content

My Preferred Content

- Employee Self Service
- Human Resources
- My Finances

**Manage My Preferred Content**

Content	Action
Employee Self Service	<a href="#">remove</a>
Human Resources	<a href="#">remove</a>
My Finances	<a href="#">remove</a>

**My Acknowledged Announcements**

You do not currently have any acknowledged announcements.

**Manage My Custom Content**

[Create new Custom Content](#)

You do not currently have any custom content. Custom content gives you the ability to add content that is not currently in OneStart. To create a custom content, click the *Create new Custom Content* link and add your content. To add your custom content to your personal section, go to your section, click the *edit* button, then click the *add content* link and find your custom content in the *Custom Content* category.

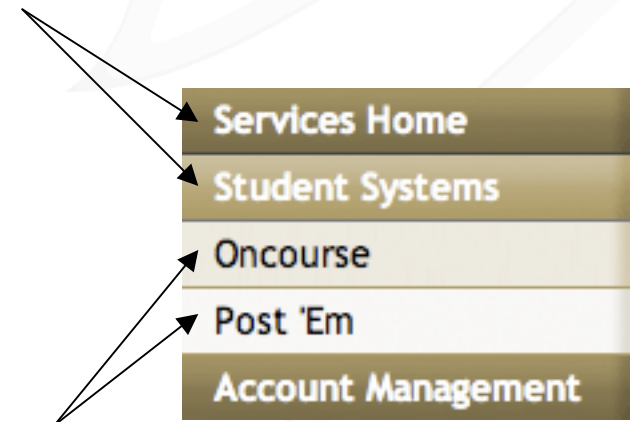
turn admin on | contact | help | privacy statement | logout

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## Tab and Sub Tab Migration

- Current content will be organized into sections and subsections
- Sub tabs were easily overlooked - so much top level information in OneStart
- Moving to a more familiar web page based approach - navigation on the left

Sections



SubSections

## Channel becomes Content

Current OneStart Channel

**Bursar & Financial Aid** ? ⓘ

**Bursar/Billing**

- ▶ Access E-Bill\*
- ▶ Bursar Account Summary
- ▶ Bursar Offices
- ▶ Make a Payment\*
- ▶ Optional Services
- ▶ Sign Up for Direct Deposit\*
- ▶ SSN/Education Tax Credit

\*Available 24 hours per day

OneStart<sup>2</sup> Content Portlet

**Bursar** options ▼

Home | Payment History | Authorized Payers | Financial Aid

**Current Bursar Bill**

Your Bursar bill as of 11/1/2006: **\$735.26**

Due due: **11/10/06**

**Details**

<b>Student Housing:</b>	\$650.00
<b>Health Center:</b>	\$213.50
<b>Parking Permit:</b>	\$50.00
<b>Total:</b>	<b>\$913.50</b>

**MORE INFO:** [bursar@indiana.edu](mailto:bursar@indiana.edu) | [www.indiana.edu/~bursar](http://www.indiana.edu/~bursar)

## Content Features

- **Content navigation**
- Contact information

The screenshot shows the Bursar web application interface. At the top, there is a navigation bar with the title "Bursar" and an "options" dropdown menu. Below the navigation bar are four tabs: "Home", "Payment History", "Authorized Payers", and "Financial Aid". The "Home" tab is selected, and an arrow points to it. The main content area displays the "Current Bursar Bill" section, which states: "Your Bursar bill as of 11/1/2006: \$735.26" and "Due due: 11/10/06". Below this is a "Details" section with a table listing the components of the bill:

Student Housing:	\$650.00
Health Center:	\$213.50
Parking Permit:	\$50.00
<b>Total:</b>	<b>\$913.50</b>

At the bottom of the interface, there is a "MORE INFO" section with the following text: "bursar@indiana.edu | http://www.indiana.edu/~bursar".

## Content Features

- Content navigation
- **Contact information**

**Bursar** options ▼

[Home](#) | [Payment History](#) | [Authorized Payers](#) | [Financial Aid](#)

**Current Bursar Bill**

Your Bursar bill as of 11/1/2006: **\$735.26**

Due due: **11/10/06**

**Details**

<b>Student Housing:</b>	\$650.00
<b>Health Center:</b>	\$213.50
<b>Parking Permit:</b>	\$50.00
<b>Total:</b>	<b>\$913.50</b>

.....

**MORE INFO:** [bursar@indiana.edu](mailto:bursar@indiana.edu) | <http://www.indiana.edu/~bursar>

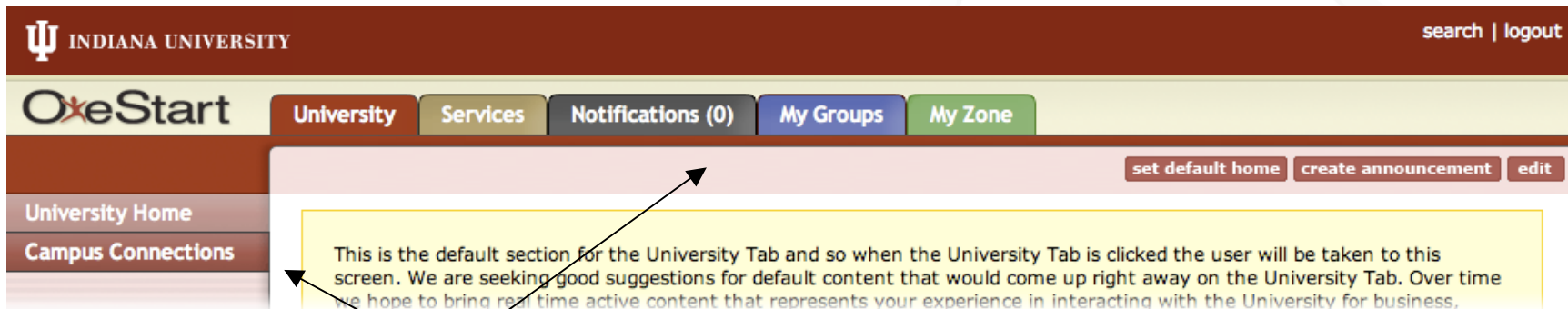
## OneStart Header

OneStart

Options



OneStart<sup>2</sup>



Options

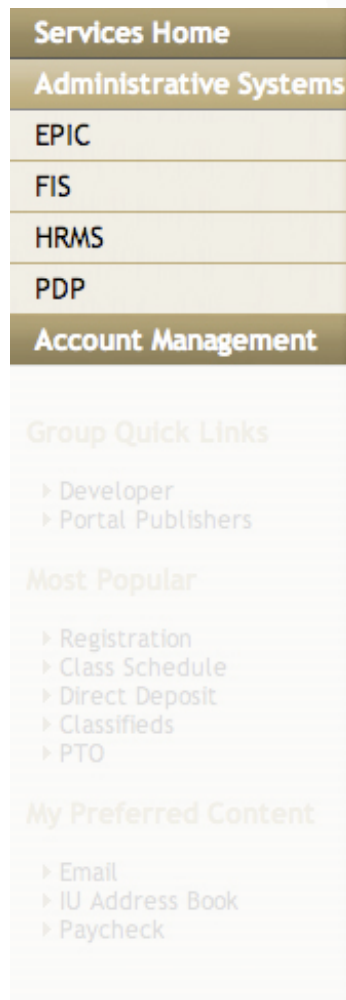


## Sidebar

<b>Services Home</b>
<b>Administrative Systems</b>
EPIC
FIS
HRMS
PDP
<b>Account Management</b>
<b>Group Quick Links</b>
▶ Developer
▶ Portal Publishers
<b>Most Popular</b>
▶ Registration
▶ Class Schedule
▶ Direct Deposit
▶ Classifieds
▶ PTO
<b>My Preferred Content</b>
▶ Email
▶ IU Address Book
▶ Paycheck

- Sections and Subsections
- Group Quick Links
- Most Popular
- My Preferred Content

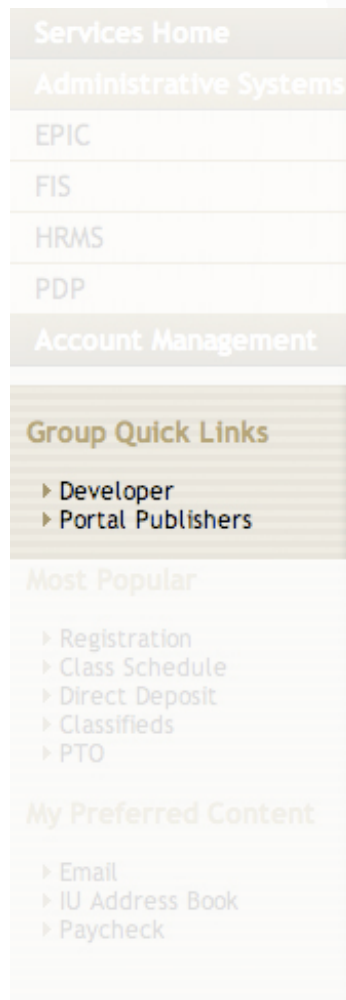
## Sidebar



Services Home
Administrative Systems
EPIC
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> PTO
My Preferred Content
> Email
> IU Address Book
> Paycheck

- **Sections and Subsections**
- Group Quick Links
- Most Popular
- My Preferred Content

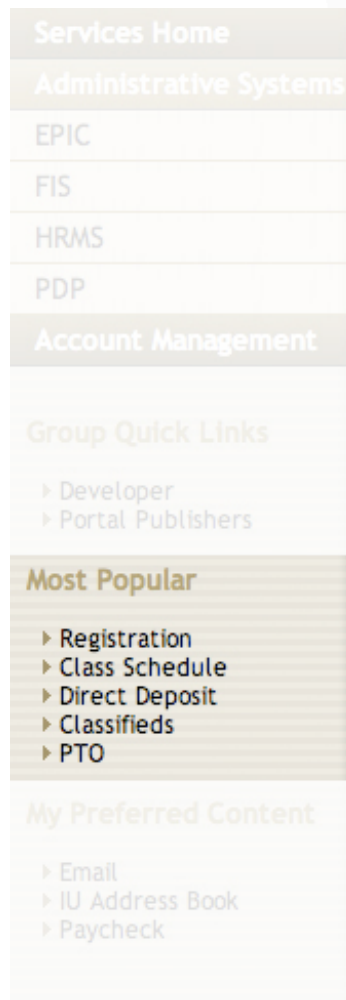
## Sidebar



Services Home
Administrative Systems
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My Preferred Content
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▶ IU Address Book
▶ Paycheck

- Sections and Subsections
- **Group Quick Links**
- Most Popular
- My Preferred Content

## Sidebar



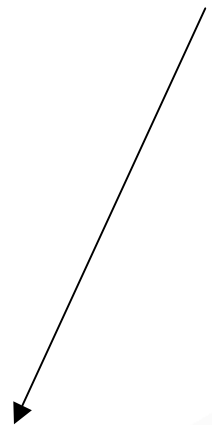
Services Home
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- Sections and Subsections
- Group Quick Links
- **Most Popular**
- My Preferred Content

## Sidebar

Services Home
Administrative Systems
EPIC
FIS
HRMS
PDP
Account Management
Group Quick Links
> Developer
> Portal Publishers
Most Popular
> Registration
> Class Schedule
> Direct Deposit
> Classifieds
> PTO
<b>My Preferred Content</b>
> Email
> IU Address Book
> Paycheck

- Sections and Subsections
- Group Quick Links
- Most Popular
- **My Preferred Content**



## Better Content

- Compliant with the Portlet Specification
- Simple or Rich RSS News Content
- XML Content
  - Will assist teams in providing unique content to various groups of users without the need for creating and maintaining multiple channels
  - Common look and feel across content

## Goals for Redesign

- Reduce the number of tabs
- Clear terminology
- Logical organization of content
- Eliminate redundant information