# Student Services

## Overview

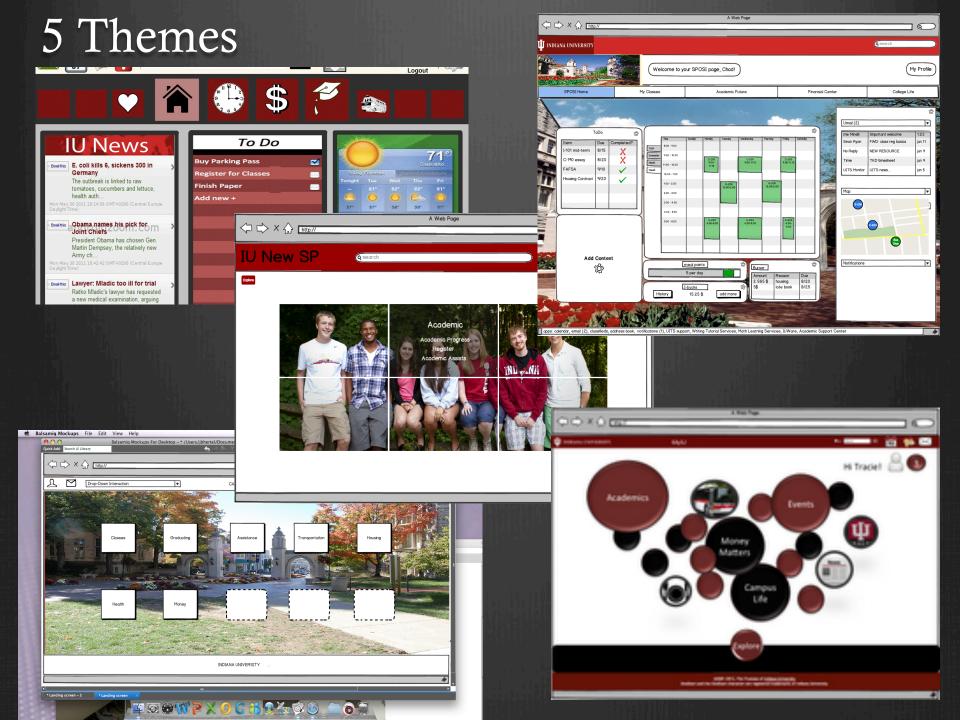
#### May

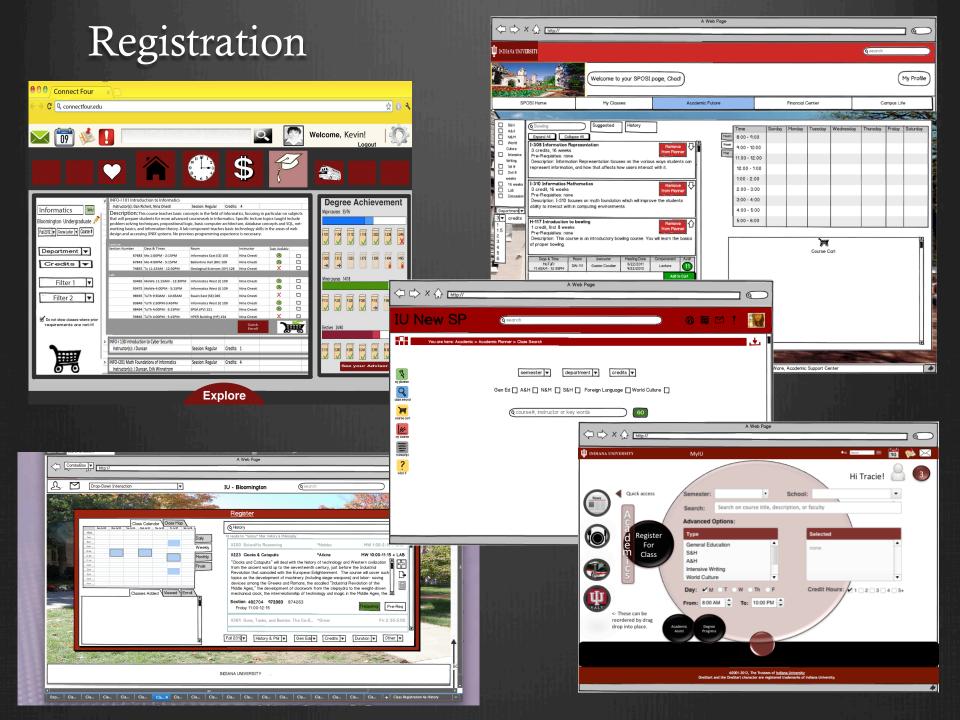
- Interns started all in the office by 3<sup>rd</sup> week of May
- Review previous work work done over the last 3+ years by various groups on various campuses.
- Gain an understanding of the problem space, decisions made to date, and direction/goals of the project.
- June
  - Card sort data
    - Review of card sort data from focus groups
    - Individual card sort activity each intern
    - Establish initial data organization
  - 5 themes
  - Obtain feedback on initial ideas

# Overview

#### Suly

- Registration
- Landing pages
- Home screen widgets

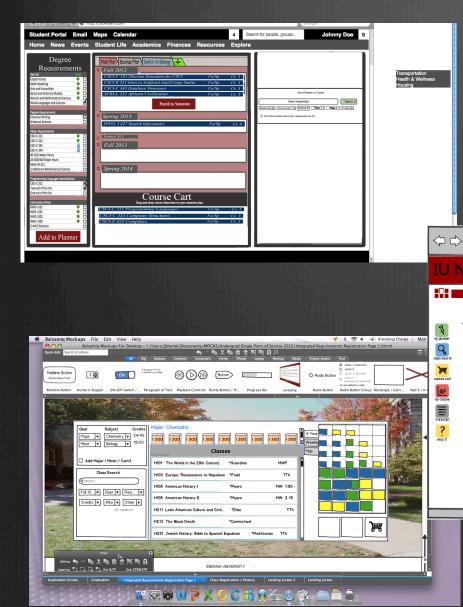


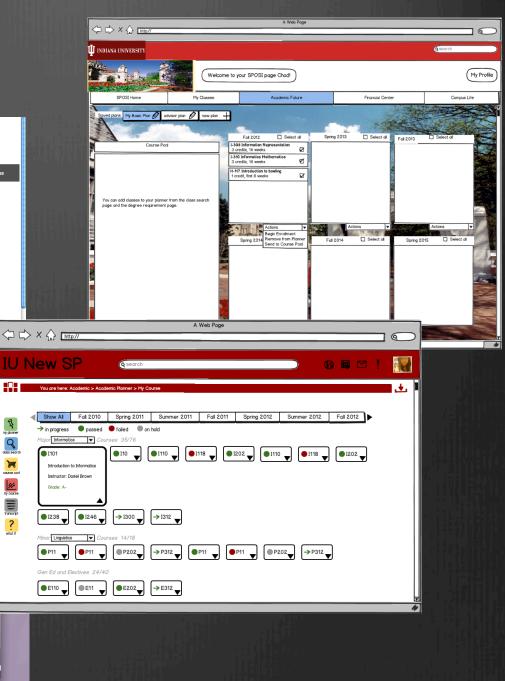


# Display Options - Class Info

	A Web Page		
		Georch	
Welcome to your SPOSI page, Chadl	mic Future Financial Center	(My Profile) Compus Life	
С 84H			
AdH         AdH         AdH         AdH         Ned         Word         Outree         Informatics         Expand AI         Colopse AI           Informatics           Information           Information       Information           Information       Information           Information       Information           Information	Mode         11:00 - 12:00         12:00 - 1:00           12:00 - 1:00         12:00 - 1:00         10:0 - 2:00           1:00 - 2:00         2:00 - 3:00         3:00 - 4:00           3:00 - 4:00         4:00 - 5:00         5:00 - 6:00           Store 6:00         Imagested         history           BL-112 Advanced Biology 4 credts, 16 weeks, Pre-Requistes: B-111         Imagested         history           BL-112 Advanced Biology 4 credts, 16 weeks, Pre-Requistes: B-111         Imagested         history           BL-112 Advanced Biology 4 credts, 16 weeks, Pre-Requistes: B-111         Imagested         history           BL-112 Advanced Biology 4 credts, 16 weeks, Pre-Requistes: B-111         Imagested         history           Imagested         history         6/2           Imagested         history         6/2	day       Thursday       Friday       Saturday         1333300       150300       Image: Saturday       Image: Saturday         1333300       150300       Image: Saturday       Image: Saturday         Image: Saturday       Image: Saturday       Image: Saturday       Image: Saturday       Image: Saturday         Image: Saturday       Image: Saturday       Image: Saturday       Image: Saturday       Image: Saturday       Image: Saturday         Image: Saturday       Image: Sat	
Description: A math course for informatics foks.	1-101 Introduction to Informatics	H211 Latin American Culture and CiviL. *Diaz TTh 9:00 - 10:15	
apps: calendar, email (2), classifieda, address book, notifications (1), UITS support, Writing Tutorial	4 Prp Cla Cla X Cla Cla	H213       The Black Death       *Carmichael       MWF 8:00 -         H251       Jewish History: Bible to Spanish Expulsion       *Mokhtarian       Th       1:00 - 1:55         Fal 2013*       Department *       Gen Edv       Creats *       Duraton *       Other *         INDIANA UNIVERSITY	BC BC

# Degree Planning







### Feedback/Observations

- Students:
  - Are very excited about the idea of having registration information in a single place.
    - \* "why don't we have something like this now?"
  - Want a single system that provides them with the data/information they need regardless of where (system/database) it comes from.
  - Do not want to see irrelevant information!
  - Like the look of the fun, more nonconventional themes, but would want a clear/obvious structure to help them find what they need.
  - Like icons, but want labels (at least initially) to help them learn and understand what the icons represent.
  - When provided with dynamic pieces of information, students want to interact with that data within the display area rather than drilling down through the main site navigation.
  - Want *important* information pushed to them notifications

- Personal Information
- Academics
- College Life
- Finances
- Technology
- Se Explore

- 🛛 Email
- Calendar
- Maps
- Classifieds
- Search
- Personal Information
- Academics
- College Life
- Finances
- Technology
- Explore

- Personal Information
  - Student ID Number
  - Accounts & Passwords
  - Contact Information (including emergency contact info)
  - Notifications
  - Citizenship Verification
- Academics
- College Life
- Finances
- Technology
- Explore

- Personal Information
- Academics
  - Classes
  - Academic Progress
  - Planner
  - Register
  - Assistance
  - Official Transcript
- College Life
- Finances
- Technology
- Explore

- Personal Information
- Academics
- College Life
  - News
  - Transportation
  - Health & Wellness
  - Housing
  - Student Jobs
  - Volunteer opportunities
- Finances
- Technology
- Section Explore

- Personal Information
- Academics
- College Life
- Finances
  - Billing
  - Campus cards Campus Access/Jagtag/other?
  - Meal Plan
  - Loans
  - Financial Aid
  - Direct Deposit Sign-up
  - Tax Forms
- Technology
- Explore

- Personal Information
- Academics
- College Life
- Finances
- Technology
  - Print Quota
  - IUware
  - Sendor Deals
  - Training Workshops
  - Computer Labs
  - Adaptive Technology
  - Rentals
- Explore

# Landing Pages -Finances

00 Connect Four

09

Amount

\$1,345

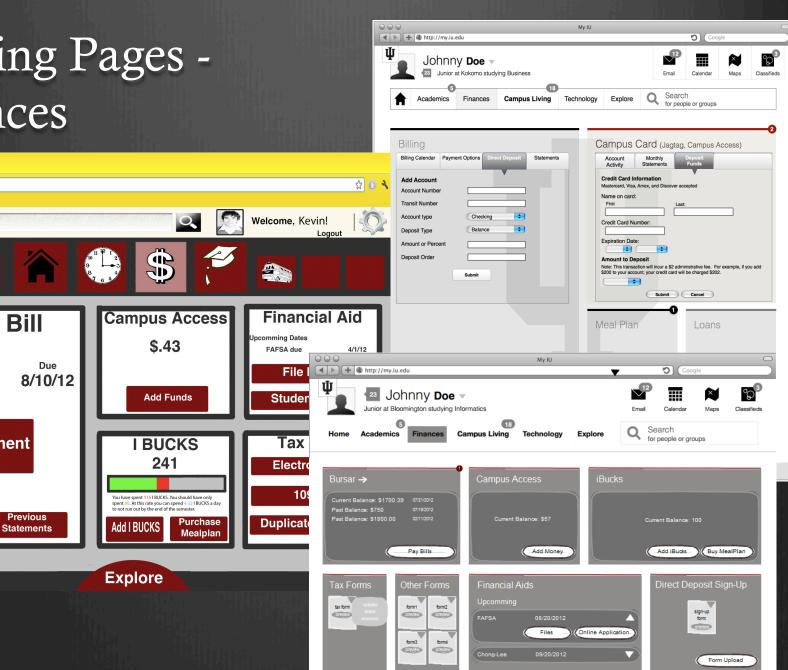
Assign 3rd Party

Access

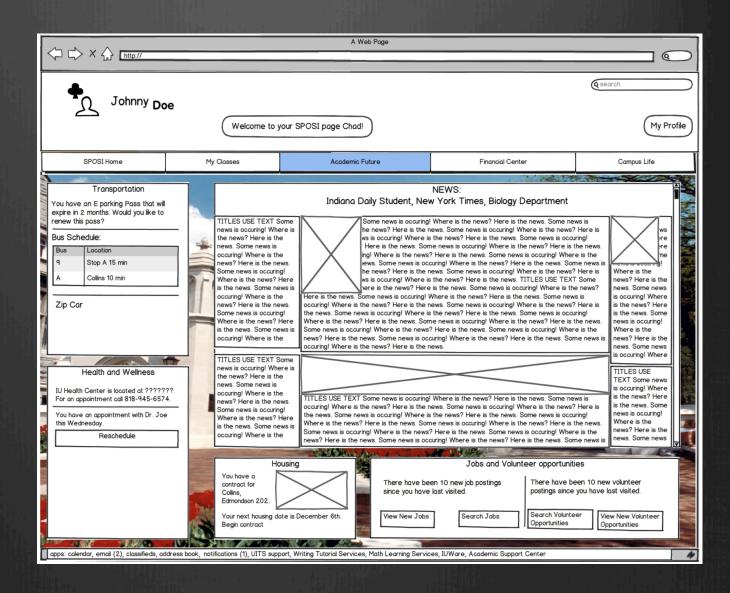
C Q connectfour.edu

**Bursar Bill** 

Make Payment

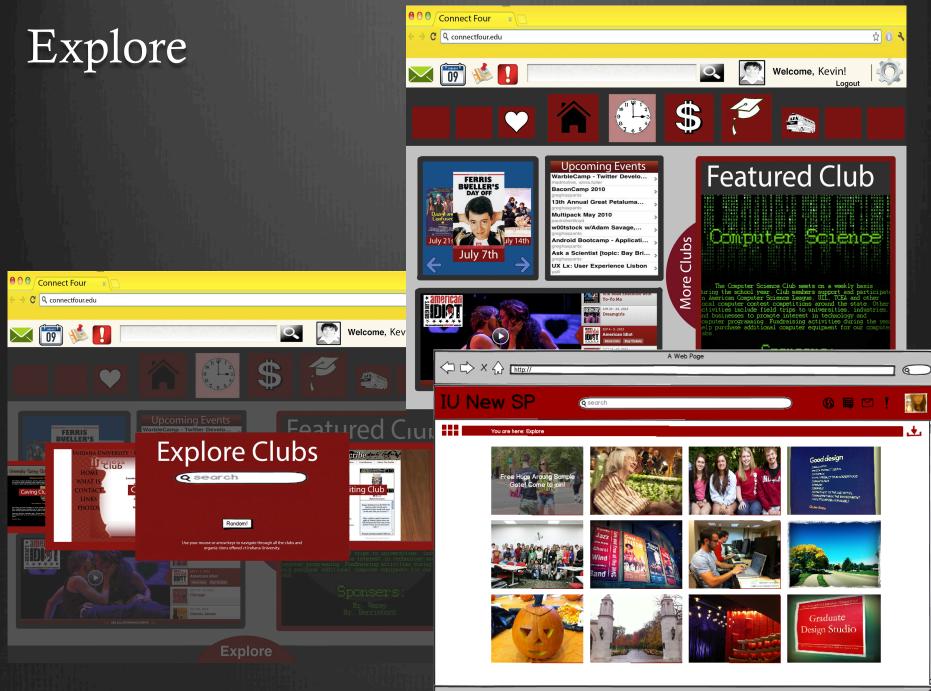


### Landing Pages – College Life



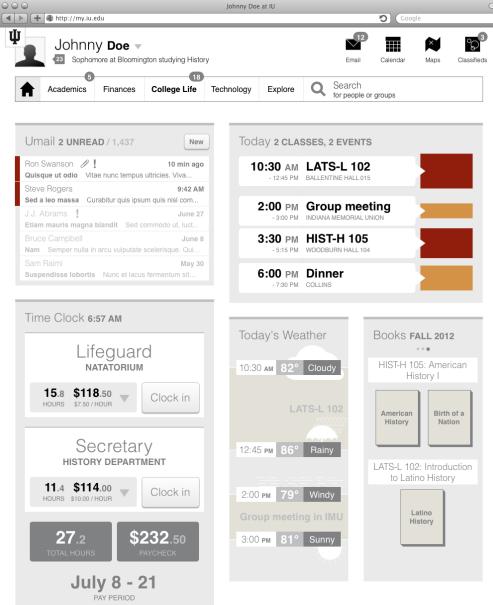
# Landing Pages – Academics

	U INDIANA UNIVERSITY Coord							
		•	Welcome to your SPOSI page Ch	ad!			My Profile	
	SPOSI Home	My Cl	lasses Acade	mic Future	Financial Cen	er	College Life	
OO Connect Four	Overview	Class	Upcoming Assignments	R	esources	Messages	Grades	
← → C Q connectfour.edu	Introduction to Informatics	I-101	Lab assignment (10/10)		Ċ	ζγ		
	Advanced Biology	B-113	Exam 2 (17/10)			ጭ	Ē	
		M-201	Weekly Assignment (16/10)		ĊJ	5		
	Math and Stuff	G-200	LM 5 (9/10)			ጭ		
	German 200	P-101	Paper (18/12)			5	Ē	
Grades \Assignments \Resources \Message Board \Transcript \ Degree Achieve	Introduction to Ethics	Q-Class	Q-Project (18/11)			Ŕ	EP	
Physics _ Major course: 35/76	Q-Closs							
Grade         86.125         B           Assignment         Weight         Points           Test 1         10%         78/100           Lab 1         5%         93/100           Midterm         25%         88/100           Lab 2         10%         15%           Test 3         15%         130	Writing Tutorial Services Writing Tutorial Services	Writing Tutoria Writing Tutoria	al Services Writing Tutorial : Writing Tutorial :	Services	g Tutorial Services g Tutorial Services	Writing Tutorial 3		
Lab 3 10% Final 25%	apps: calendar, email (2), classifieds	, address book, notifica NIC SUPPORT	ations (1), UITS support, Writing Tutorial Serv	vices, Math Learning Services, IL	JWare, Academic Support	Center	4	
Astronomy V Music Education V								
Finite Mathematics V	P38 Writing	Tutorial Se	rvices					
Search/Register for Classes Enter Keyword(s) Enter Keyword(s)		RE (Free So	ftware)					
Department V Course Letter V Course # Category Credits V E118 E280 H288 A244 E280								
Do not show classes where prior requirements are not	Vendor	r Deals						
Explore								



# Home





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## Next Steps

- Build out landing pages for each section
- Refine layout
- 'Deep dive' into a service Registration, explore, degree progress, academic planner ... (?)
- Survey students
  - what services/information would they like to see on the home page.
  - Prioritization what service would they like to have available first (improved registration, degree explorer, academic planner...)
- Focus groups & additional user feedback conduct on an ongoing basis as screens are added or revised.